Transcription

Hello, may I ask who I'm speaking to please?

Hello, how are you doing? Are you based at St Anne's Hospital? Is it possi-

Yeah, the whole of the trust. That's exactly what I'm trying to do. What I'd like to be able to do is speak to the Director of Resources and Development, if possible, please, the receipt holder for all of the departments. I mean, resources and development, that comes under... HR, yeah, you still have somebody in there that is development and resources for the mental health department. They're classed as the receipt holder. They will deal with all of the insurance policies for like the public liability policies for the hospitals and for your...

Okay, so would they be based in the legal department?

Yeah, very possibly. Okay, I'll put you through to the legal department, sir. Hold the line, please. I'd appreciate that. Thank you.

Hello, how are you doing? May I ask who I'm speaking to please? - This is Maronica. - Maronica. Marenica, I believe I spoke to you before, my name is Mr. Cooley, I got you on recording and you was writing in my Rio notes and I've got you in 16 and you was writing in my Rio notes in 17, I think I got you on recording and when I'm speaking to you, I say to you, I'm speaking to you and you go, you do know that we kill people in the Mental Health Act because I kept bugging you saying, well, what's happening to me? I think you're one of the people that's going to get into trouble. Is it possible to speak to the Director of Resources and Development for the Mental Health Act?

The Director of Resources for the Mental Health Act please. The receipt holder. I believe that's possible. Is there another woman called Maria that works there? Administrator for the mental health? It might not be you then, I'm on the back mental health department and I've been meant for St Anne's Hospital. You've called the wrong department because I've never spoken to you before. That's possible. Is it possible that you can transfer me to the director of resources, development and resources? and then they can put you through to whoever you want to switch boards put me through to just for the record I've never spoken to you before so you've never recorded me saying anything your voice does sound different to the woman that I have on recording but there was a woman called Maria that's in the NHS department I am not Maria I'm not Maria Who is an administrator? Yeah, and you're the legal department for the NHS. Well in that regard then, I've sent an FOI and a Freedom of Information Act in on the 4th of the 4th 2019. It was received by your department And what my FOI requests to know is who you're insured with, who you hold employer's liability with, public liability with, product liability, any specialist policies and any personal policies that any employees have to take out for the running objectives of the company. You're legally trained, so you'd understand the right for me to have access to justice and you'd understand the right to the DPA 1998, you'd understand the right to the GDPR, the new one under the European Convention, the right to personal data being released. You'd understand the time restraints on these things are 30 days, And as I explained, the fourth of the fourth is when the receipt was opened of my FOI to your sales freedom of information, subject access request, requesting your insurance policies. Now I understand 30 days is how long users can take and sometimes an extra 30, 60. But when you request somebody's insurance policy, it says in your terms and conditions, user have 14 days to get me their policy. So you've gone over 14 days, as a legal

administrator to the company, who is the law and governance to the Mental Health Act? Who is your boss? Who is your line manager? Who is the director of all the department of litigation for the company? Okay, so that's NHS Resolution. NHS Resolution are insurer. NHS Resolution? Yes. Do you have a contact number for them please? Oh, I don't have their number. You have to... I don't know. How do you get the number? NHS Resolution. And that's the insurance company? So if I wanted to put an independent claim against the NHS and I wanted to do it out of body so it wasn't internally being managed by the department itself, the insurance company is its own regulator so they can do an independent inquiry into the claims that I have put through to them and they should be able to manage them and that would be NHS resolution. I want to deal with it out of body rather than in a body. I want... Any test resolution?

I appreciate your help, madam.

Okay, well, I'll get put through to the switchboard again in my own time and I'll go through from there. I appreciate your help today. Have a good day. All right. Thank you. Goodbye.